

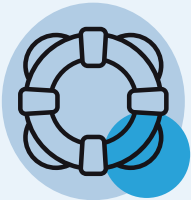
ESSENTIAL TRAVEL AND EMERGENCY TIPS

ESSENTIAL TRAVEL TIPS



- Always travel with copies of your passport and ID documents, and remember to leave certified copies with your emergency contact at home.
- Keep your jewellery, electronic goods and other items of high value with you at all times.
- Always keep your chronic medication on you. Do not check it in with your luggage.
- Find out about country specific vaccinations and ensure that you have your vaccination card with you.

ESSENTIAL EMERGENCY TIPS



What do I do in the event of a medical emergency?

Once you obtain your Travel Insurance with us, we will supply you with a 24-hour emergency assist number. You must contact the assistance number provided immediately to assist you with your medical emergency and/or to manage your claim. The assistance provider will direct you to a suitable facility and they will provide you with a hospital admission guarantee.

The assistance provider will need your full name, policy number, location and the nature of your claim. You will also need to indicate what type of assistance you require. Reverse charge calls will be accepted on the 24-hour TIC emergency assistance number.

For medical expenses that exceed R10 000,
you will need to obtain De Wet De Villiers Brokers' approval.

***Please check your policy documents for emergency contact details.**

How will my medical costs be paid if I do not need to be admitted to hospital?

If your out-of-hospital costs are under R10 000, you can settle these bills yourself and submit a claim on your return home. However, it is advisable to contact De Wet De Villiers Brokers for all medical claims.

+27 (0)14 592-1077

www.dewetdevilliersbrokers.co.za

This information is for promotional purposes only. The Policy document contains the full terms, conditions and exclusions of cover.

An authorised financial services provider (FSP number: 21850)

tic | travel
insurance
consultants

a division of

santam